

Tyndale House Returns Policy

Returns Authorization is not required.
Products may be returned 30 days after they were invoiced.

Product must be clean, salable, and still in print (listed in current catalog).

Purchases of close-outs or scheduled out of print titles are not returnable.

Defective products do not need to be returned in many instances. Call 1-800-3223-9400 for credit or replacement.

Shipping errors, shortages, and items damaged upon receipt must be reported within 30 days of invoice date.

Returned cartons should not exceed 50 pounds.

All returns will be credited at 50% discount from the suggested retail price unless the item was purchased at a higher discount.

Ship all returns to:
Tyndale House Returns
370 Executive Drive
Carol Stream, IL 60188

Returns must include your name, account number, and full address. A copy of the packing slip must be included in each carton of the return.

For your protection, returns should be shipped UPS, or insured Parcel Post. Tyndale will assume no responsibility for lost returns.